#### Personnel File Checklist for Clinical and Non-Clinical (3/11/2014)

Staff:

Date of Hire: **BCI** Expiration: **DOPL** Expiration:

# Within the first week- 2 hours of training (Clin/NonClin Vol.) Within the first 60 days- 32 hours (Non-Clinical Staff)

- 1. Orientation to requirements of Division Contract
- 2. DHS Provider Code of Conduct:
- 3. Emergency Management & Business Continuity, including Emergency Response and Evacuation Procedures:

# 4. Abuse and Harassment training:

- a. Zero-tolerance policy for abuse harass.;
- b. How to comply w/ Contractor's P&P;
- c. A Client's right to be free from abuse and harass;
- d. The right to be free from retaliation;
- e. How to detect and respond to signs of abuse;
- f. How to avoid inappro. relationships w/ clients;
- g. Comply w/ laws related to mandatory reporting;
- h. Laws regarding unlawful sexual activity w/ a minor;

- 1. Overview of Level of Care Model:
- 2. Basic/Child Adolescent Development & Behavior:
- 3. Child Abuse, Neglect, & Unstable Family Dynamics affect Child Development:
- 4. Trauma informed care, separation, grief, loss
- a. how trauma may impact both behavioral & mental health; a.
- b. how to assist the Client in handling feelings of sadness, loss;
- c. the benefits of including the Client's family in care;
- d. the negative impact of multiple placements; and
- e. the importance of effective transition plans.
- 5. Cultural Sensitivity:
- 6. Practice Guidelines for LGBTQ youth
- 7. Behavior Management:
- 8. Discipline methods (aggression mgmt.):
- 9. Require. for Medical, Dental, & Mental Health Appt., Med. Management. & Document:
- 10. First-Aid & CPR Certification:
- 11. DHS/DJJS Incident Report Writing Policy:
- 12. Suicide Prevention:
- 13. Emergency/Crisis Incidents: As described in this Contr:
- 14. Emergency/Safety Intervention: (same as above)
- 15. Gender specific services, programming for adolescents:
- a. adolescent gender-specific dev. and health issues,
- b. effects of gender-specific abuse/trauma,
- c. gender-specific philosophy,
- d. gender-specific crime trends, and
- e. adolescent gender-specific risks and resiliency.

# Additional Training for Specialized Populations. 17. Substance Dependent/Substance Abuse

#### 16. Sexual Abuse/Sexual Offenders

- a. Behavioral characteristics of sexual abuse victims and clients w/ sexual behaviors,
- b. Family dynamics,
- c. Supervision needs of clients w/ sexual behaviors.

### 18. Mental Health Diagnoses of FASD, TBI, ASD

- a. The need for individualized tx planning,
- b. The organic nature of these diagnoses,
- c. Behaviors that are specific to these pops,
- d. Programming shall be focused on structure and repetition to replace insight-based interventions.

# 19. Mental Health Diagnoses

- a. How to understand and interact.
- b. Use and effects of psychopharmacology

Address substance dependency and abuse

c. Appro. interaction w/ clients

#### 20. Behavioral Disorders

a. Applied Behavioral Analysis in how to carry out interventions

# Within the First 12 months- 12 hours of training based on the Contractor's program

1. Practice Model Provider Training provided by DCFS

Total of 12 hours:

# **Existing Non-Clinical Direct Care & Proctor Parents**

The Contractor shall ensure that all staff and proctor parents hired prior to this Contract shall complete, or have completed, the above trainings, no later than 60 days after the effective date of this Contract.

### **Annual Training- 20 hours of training**

- 1. Review of Require. of Division Contract:
- 2. Review Use of Confidential Info:
- 3. DHS Provider Code of Conduct:
- 4. Emergency Management & Business Cont., including Emergency Response & Evac. Resp.
- 5. Medication Management Procedures:
- 6. CPR and First-Aid Certification:
- 7. Emergency/Crisis Incidents, emergency safety intervention, DHS/DJJS Incident Report Guide:

# Assessments for all training

Develop and implement a method to assess and measure the proctor parents and staff's understanding of the information and materials presented in each training session. The following are examples: Testing and scoring, and written summary of training content.

#### **Training shall be documented**

- 1. Title & Brief Description of Course Content
- 2. Date Training Completed
- 3. Duration of Training Course
- 4. Instructor Name & Qualifications Related to Course
- 5. Employee Signature (Handwritten or Electronic)
- 6. Documentation of each employee's competency training

#### **Tracker Requirements & Documentation**

- 21 yrs of age, 3 references, DL, Auto Insurance
- -Dates of service & activities
- -Duration of service and activities
- -Detailed description of specific services and activities

(conversations, goals discussed, upcoming activities)

-Name of individual who provided service

Contractor provide copy to CM w/in 3 days of mo.

### **NOTES:**